#### **Terms and Conditions for Nina Michl Coaching**

(This is an automated and shortened translation of the original German Terms and Conditions. Only the German version is legally binding.)

#### **Preamble**

Achieve success in the technology sector with professional coaching.

## § 1 Scope

1. These Terms and Conditions (hereafter "T&Cs") apply to all agreements regarding coaching, consulting, and other services between:

#### Nina Michl

Grabenstraße 29
97447 Gerolzhofen, Germany
(More details available at: Impressum)
(hereafter referred to as "we," "us," or "the provider")
and you (hereafter referred to as "you," "your," or "the client").

- 2. These T&Cs apply regardless of whether you are a consumer or a business client.
- 3. Definitions:
  - **Consumer:** A natural person concluding a contract for purposes not predominantly related to their trade, business, or profession.
  - **Entrepreneur:** A natural or legal person concluding a contract in the exercise of their trade, business, or profession.
- 4. These T&Cs apply to all our platforms, including physical locations, electronic communications, and online profiles.
- 5. The latest version of these T&Cs at the time of contract conclusion is applicable. Deviating terms will not be accepted unless expressly agreed.

# § 2 Scope of Services

- 1. We offer coaching and consulting services, particularly for professionals in the technology sector. Our key coaching areas include:
  - Career planning and development
  - Time management
  - Communication and leadership
  - Conflict resolution
  - Work-life balance and satisfaction

2. The scope of services is determined by your order or agreement. Modifications require separate agreements and additional fees.

### § 3 Fees and Execution

- 1. Fees are based on your order or agreement.
- 2. We commit to providing diligent and professional services but do not guarantee specific results (e.g., career outcomes).
- 3. Additional charges may apply for travel or other expenses ( $\leq 0.50$  per kilometer).

### § 4 Contract Conclusion

- 1. Service presentations on our platforms are non-binding.
- 2. A binding contract is established only when:
  - We explicitly accept your order.
  - We commence services.

### § 5 Prices and Payment

- 1. Prices are stated as net prices without VAT, per §19 UstG.
- 2. Payments are due within 5 days of invoice issuance.

## § 6 Cancellation and Rescheduling

- 1. Appointments may be rescheduled up to 48 hours in advance.
- 2. Clients are allowed two reschedules per calendar quarter; additional reschedules are subject to full payment.

# § 7 Data Protection

1. We process your data according to GDPR regulations for contractual purposes.

## § 8 Liability

1. We are liable only for intent or gross negligence. Liability for slight negligence is excluded, except in cases of breaches of cardinal obligations.

# § 9 Governing Law and Jurisdiction

1. German law applies, excluding the UN Convention on Contracts for the International Sale of Goods (CISG).

For the complete and legally binding version, please refer to the German original.